

## Lived Expertise



## Case Management

**The Cornerstone Case Management Team provides specialized services to all shelter guests.** Case managers practice trauma-informed care while doing the critical work of connecting shelter guests with crisis assistance, education, employment, job training, behavioral health care, budgeting, financial assistance, appropriate housing placement, and many other wrap-around services.



**63% of CCO employees have experienced homelessness.** Most found shelter and services at Cornerstone. Their experience gives insight, sensitivity, and an added level of awareness, allowing them to be outstanding employees.

*"I'm so thankful to have been given this chance. I want to give back, and I'm glad to be part of the Cornerstone family."*

- **Peter** (Former CCO Shelter Guest, Current CCO Employee)

## 1,296 Hours of Medical Care

**CCO shelter guests received 1,296 hours** of on-site, high-quality healthcare through our partnership with **Heartland Alliance Health**. If interested, shelter guests were allowed to receive the COVID vaccine.



# CORNERSTONE COMMUNITY OUTREACH

35 YEARS ADDRESSING HOMELESSNESS IN CHICAGO



ADDRESSING HOMELESSNESS  
PROVIDING SHELTER  
ACCEPTING PEOPLE  
FINDING HOME  
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